Privacy Policy for Fornix AI Labs

Effective Date: 22nd October 2024

At Fornix AI Labs, we are committed to safeguarding the privacy and security of our users. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information when you use our platform. By using Fornix AI Labs, you agree to the terms of this Privacy Policy.

 1. Information We Collect

We collect personal information to provide and improve our services, including facilitating conversations between doctors and patients, transcribing patient voice recordings to text, and providing medical search options. The types of information we collect include:

Personal Identifiable Information (PII): This includes your name, email address, phone number, and other information provided when creating an account.

* Health Information: When patients use our platform, we may collect health-related data, such as symptoms, diagnoses, medical history, and any information provided in voice recordings or transcriptions.
* Voice Recordings: We collect and transcribe patient voice recordings to facilitate communication with doctors.
* Usage Data: We collect data on how you interact with our platform, including access times, pages viewed, and the type of device or browser used.

 2. How We Use Your Information

We use the information we collect for the following purposes:

* Facilitating Conversations: We use voice recordings and their transcriptions to assist doctors in better understanding patients’ conditions and providing accurate medical advice.
* Medical Search Functionality: We use your information to help you find relevant medical resources or professionals.
* Improving Our Services: We analyze usage to understand how our platform is used and to improve user experience and functionality.
* Communications: We may use your contact information to communicate with you about important updates, service notifications, or support inquiries.

 3. How We Share Your Information

We do not sell or rent your personal information. We may share your information in the following situations:

With Healthcare Providers: Information you provide, including transcriptions of voice recordings, may be shared with your designated healthcare provider to facilitate treatment.

* Service Providers: We may share your information with trusted third-party vendors or service providers who help us operate our platform, such as AI transcription services and data storage providers. These parties are obligated to protect your information and use it only to provide services to Fornix AI Labs.

 4. Data Security

We take the security of your personal information seriously and implement appropriate technical and organizational measures to protect against unauthorized access, alteration, disclosure, or destruction of your data.

* Encryption: We use encryption technology to protect the transmission of sensitive data, such as voice recordings and transcriptions.
* Access Control: Access to your data is restricted to authorized personnel who need it for the performance of their job duties.

 5. Data Retention

We retain personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy or as required by law. You may request the deletion of your data at any time, subject to certain legal or regulatory obligations.

 6. Your Rights

You have the following rights regarding your data:

* Access: You may request access to the personal data we hold about you.
* Correction: You may request corrections to any inaccurate or incomplete information.
* Deletion: You may request the deletion of your personal information, subject to legal obligations.

 7. Third-Party Links

Our platform may contain links to third-party websites or services. We are not responsible for the privacy practices or the content of these third-party sites. We encourage you to review the privacy policies of any websites you visit through links from Fornix AI Labs.

 8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or applicable laws. We will notify users of any significant changes by posting the revised policy on our platform and updating the "Effective Date" at the top of this page.

 9. Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us at:

Fornix AI Labs

fornixaiglobal@gmail.com

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